


	POC7 : CUSTOMER CLAIM MANAGEMENT				Classement / File : TS 1270_C6E002-AN		
	Product Life Cycle Phases – Platform Level Motor						
COMMERCIAL MANAGEMENT	Établi par / <i>Author</i>		Visa Q / Q <i>Signature</i>	Approuvé par / <i>Approved by</i>	M <input checked="" type="checkbox"/>	R <input type="checkbox"/>	I <input type="checkbox"/>
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					Doc type : C7E000-AN Rev A du/from 03/10/2016		

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1 Scope

Guide for Customer Services of Product Life Cycle for warranty, repair and maintenance

2 Associated documents

Motor catalogues

3 Definitions

CURRENT > Full Production (5 to 10 years)

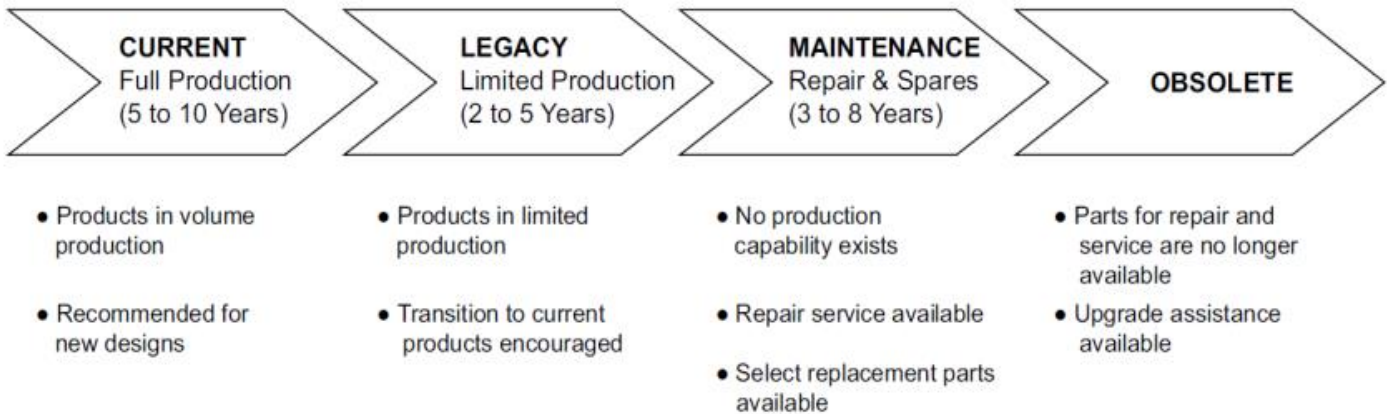
LEGACY > Limited Production (2 to 5 years)


MAINTENANCE > Repair & Spares (3 to 8 years)

OBSOLETE > parts no longer available

4 Product life cycle phases

There are 4 life cycle phases



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5 Product

Table with all current and historical servo products with lifecycle

Product	Type	Current	Legacy	Maintenance	Obsolete
DS / MS	Servo Motor				X Feb '12
UM/DM/EZ Motors	Servo Motor				X Jan '17
DX Motors	Servo Motor				X Jan '17
SL Motors (UM)	Servo Motor				X
Cables (manufactured in CTD)	Servo Motor Cables				X
FM Motors (U2)	Servo Motor			115U2-SRGG ONLY	X June '21
HD Motors	Servo Motor	X	05 brake 1st Aug. 2019	05 brake 1st Jan. 2020	
FM Motors (U3)	Servo Motor	X	05 brake 1st Aug. 2019	05 brake 1st Jan. 2020	05 brake for 075 & 095 04/11/21
SL Motors (U3)	Servo Motor		X Nov '18 05 brake 1st Aug. 19	05 brake 1st Jan. 2020	05 brake for 075 & 095 04/11/21
Gearbox motors (-G***)	Geared Servo Motor	X			
Fan cooled motors (U5/UF)	Servo Motor	X			
Low voltage motors (LD)	Servo Motor	X			
AGV	Servo Motor	X			
SLMA (remote box)	Servo Motor			X	
Torque motors (UG)	Torque Motor	X			
Type 05 brake	Fitted to Servo Motor			X	